



For warranty repair authorization and assistance call 1-877-4ALLISON (1-877-425-5476)

## CUSTOMER WARRANTY

### Standard Coverage

**Remanufactured Units:** All Allison transmissions remanufactured by Transmission Remanufacturing Center, LP ("TRC") are warranted for 1 year (file through Freightliner LLC Warranty).

**Authorized Repair:** All warranty work must be authorized in **advance** by calling **1- 877- 4ALLISON**. All warranties are administered by TRC.

**Commencement of Warranty:** The warranty period shall begin on the date the Allison transmission is installed, or the date of sale of an "over-the-counter" purchase.

Standard coverage includes all defective material and workmanship, subject to *Limitations and Exclusions* detailed below:

### Limitations and Exclusions

- This warranty shall not extend to unit failures, damage or abuse attributed to:
  - a) Improper installation, contaminated cooler circuit or maintenance (e.g. lack of lubricants);
  - b) Failure to perform proper cleaning and flushing as per our installation checklist;
  - c) Failure to follow the normal preventive maintenance guidelines published by Allison Transmission;
  - d) Operation in excess of original Allison design limitations or misuse;
  - e) Failure of ancillary equipment such as linkage, PTO, driveline, speedometer and oil cooler.
- TRC shall not be responsible for any labor or other charges related to transmission units sold "over-the-counter." Only Allison transmissions originally installed by an authorized Freightliner LLC service center will be entitled to labor credits.
- TRC shall not pay for any outside repair, labor charges, towing charges, loss of time charges or any other charges.
- Units installed as replacements under this warranty are warranted only for the remainder of original warranty period.
- This warranty excludes replacement of such maintenance items as filters, screens and transmission fluid made in connection with prescribed maintenance services.
- TRC reserves the right to refuse and/or charge back any parts and labor claim if no apparent manufacturing defect in workmanship or materials is verified during inspection of the product.
- The obligation of TRC under this warranty shall be limited to, as we may elect, either replacement of any defective parts free of charge or payment equal to the cost of repair based on our estimate and judgment.

THE FOREGOING WARRANTY IS THE LIMIT OF THE LIABILITY OF TRC AND IS THE EXCLUSIVE AND SOLE REMEDY OF THE PARTY TO WHOM THIS WARRANTY IS MADE. LIABILITY ON THE PART OF TRC FOR DAMAGES, EXPRESSLY INCLUDING CONSEQUENTIAL DAMAGES IS DISCLAIMED.

Refer to installation checklist to ensure best performance

Unlimited mileage warranty